Multi-Office Operations Made Easy



MULTI-OFFICE OPERATIONS MADE EASY

Without a central hub, managing a law firm across multiple locations can become complicated. One office updates a case, but another is left out of the loop. Documents get scattered, making it difficult to find the latest versions when needed.

Inconsistent workflows create inefficiencies that compound over time. When offices aren't aligned, staying organized becomes challenging, making providing a professional client experience harder.

How can you keep everything on track?

Discover how backdocket's <u>practice</u> <u>management software</u> simplifies multioffice operations, ensuring consistency, streamlining workflows, and boosting efficiency firm-wide.





COMMON CHALLENGES FOR MULTI-OFFICE LAW FIRMS

Firms with multiple locations often face disjointed processes that affect efficiency and delay case progress. Common challenges include:

- Inconsistent Communication: Important updates don't always reach the right people, leading to missed deadlines, duplicate work, or conflicting case strategies.
- Difficulty Tracking Case Progress: Without a centralized system, tracking case progress becomes difficult. One office files a motion, but another remains unaware, leading to delays in hearings, client updates, and follow-ups.
- Discrepancies in Document Management: Files get saved in different places, making it hard to find the most up-to-date version of contracts, pleadings, or evidence documents when needed.

In addition to these issues, each location may have its own intake, billing, and document management approach. Without standardized workflows, inefficiencies accumulate, causing delays, miscommunication, and inconsistent client service.

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HOW BACKDOCKET CENTRALIZES MULTI-OFFICE OPERATIONS

Backdocket, a cloud-based legal practice management system, integrates all office locations into <u>a single platform</u>, allowing attorneys and staff from different offices to collaborate.

The software centralizes case management, document access, and task coordination, eliminating bottlenecks and miscommunication caused by fragmented workflows.

Discover the key features that make backdocket the ultimate solution for managing multiple firm locations.



SHARED CALENDARS

Calendar



Coordinating schedules across multiple offices can be complex when teams rely on separate systems or manual updates. Backdocket's <u>shared</u> <u>calendars</u> keep every office on the same page by centralizing deadlines, court dates, and internal meetings in one place.

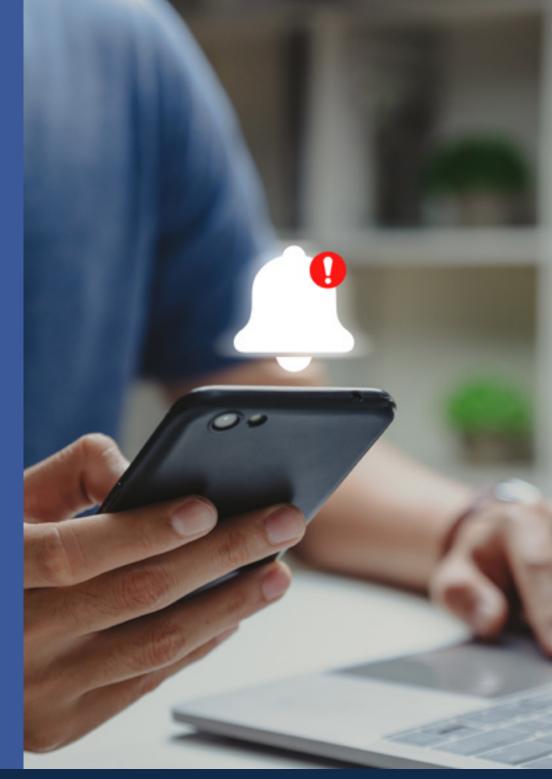
Attorneys and staff can track upcoming events, set reminders, and update schedules in real time, ensuring deadlines stay on track and offices remain coordinated.

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REAL-TIME UPDATES

Case details evolve rapidly, and miscommunication and delays are inevitable without up-to-date information. Backdocket's realtime updates ensure instant access to case progress, filings, and client communications as they happen.

When a motion is filed, a deadline changes or new evidence emerges, every authorized team member sees updates immediately, keeping all offices aligned and operating with the most current information.



PROJECT MANAGEMENT

TASK MANAGEMENT TOOLS



Backdocket's <u>task management tools</u> establish a unified, firm-wide system for efficiently assigning, tracking, and completing tasks.

Attorneys and staff can easily monitor pending responsibilities, update progress, and ensure nothing slips through the cracks. For example, an attorney can assign a deposition summary to a paralegal, set a deadline, and track its completion.

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DOCUMENT SHARING

Backdocket's <u>document</u> <u>collaboration</u> tools provide a centralized hub where teams can securely store, access, and update case files from any office.

Instead of digging through emails or local drives, attorneys can quickly locate the latest pleadings, contracts, or evidence in one place. Built-in version control ensures updates are tracked in real-time, preventing outdated files, eliminating duplicates, and maintaining accurate records across the firm.





ENHANCING COLLABORATION AND CLIENT SERVICE

A law firm's reputation relies on delivering a consistent experience to every client, regardless of which office they visit. With shared access to case details, communication records, and documents, attorneys and staff can provide accurate updates.

A central platform aligns every office so teams meet deadlines, move cases forward without delays, and maintain <u>high-quality service</u>. Whether clients call, email, or visit in person, they receive the same responsive, professional experience every time.

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REAL-WORLD BENEFITS OF A UNIFIED SYSTEM

Law firms using backdocket to manage multiple locations benefit from:

- Increased efficiency with automated workflows
- Better case visibility for all team members
- Reduced errors and redundancies in document management
- A better client experience across every office

One of the biggest benefits of a central system is <u>saving money</u>. A single software system for all locations eliminates the need for expensive hardware or separate programs for each office. Firms can manage every location with an internet connection and a <u>monthly subscription</u>.





TAKE THE NEXT STEP WITH BACKDOCKET

Backdocket's digital practice management software simplifies multi-location law firm operations. It equips your team with the tools to stay organized, efficient, and connected, ensuring seamless collaboration and a consistent client experience across all offices.

Take control of your multi-office firm. <u>Request a free demo</u> today.



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